Welcome to Supportnet! Your IT Help Desk here at KBOCC!

Below is an informational page on how to use SupportNet. Please visit this page which outlines ALL the methods you can use to reach a support representative quickly and have your issue resolved in a timely manner. We are able to assist remotely by utilizing a powerful desktop sharing support tool in order to provide immediate professional support services.

https://confluence.remc1.net/display/PS/How+to+use+Supportnet

The following link is the main page of the REMC1 SupportNet website which outlines ALL the methods you can use to reach a support representative quickly and have your issue resolved in a timely manner: http://support.remc1.net

You can also use any of the below options to get assistance:

- Email support@remc1.net (to submit a help desk ticket submission via email)

- Visit http://support.remc1.net (for a Live Support chat session)

- Call or Text (906) 487-7624 (to submit a help desk ticket submission)